

Frequently Asked Questions About Video Visitation at Southeastern Ohio Regional Jail

On Monday, July 14th the Southeastern Ohio Regional Jail will begin having visitors schedule their visits at the jail. The following are answers to our most frequently asked questions.

Q: How does the video visitation system work?

A: Inmates will visit with friends and family from a video visitation terminal (example to the right) in their housing area. Friends and family will visit inmates from a similar visitation terminal in the public visitation room located in the lobby of the jail. These visits are referred to as “onsite” or “public” visitations.



The system allows visitors to still come to the jail for visitation and it will now also allow friends and family to conduct a “remote” or “at-home” visit with from home using a computer, webcam, a high speed internet connection, and the cost of the visit.

Q: How often can I visit inmates?

A: Each inmate is allowed one thirty minute visit from friends or family members a week at the jail, “onsite/public” visitation. Inmates can have unlimited “remote/at-home” visits a week from home.

Q: Do I need to schedule a certain time to visit an inmate?

A: Friends and family can schedule on-site video visits with inmates at the following times:

- Sunday Noon-4:25 5:00-10:00 pm
- Friday Noon-4:25 Minimum Security inmates only
- Saturdays Noon-4:25 5:00-10:00 pm

Q: Is there a charge for video visitation?

A: Each inmate will continue to receive one free 30 minute onsite/public visit each week.

Inmates can now receive unlimited remote / at-home visits each week. “At-home” visits normally cost \$20 for 30 minutes, but there will be a *special promotion of \$10 for a 30 minute visit through August 31, 2014.*

Q: Do family/friends need to schedule visits or can they just show up?

A: Visits need to be scheduled at least 24 hours in advance. Visits can be scheduled by either:

1. Using a video terminal in the public visitation area
2. Using the website at www.securustech.net/videovisitation, click on "Schedule an Onsite Visitation" at the bottom of the page and follow the steps listed.



Schedule an Onsite visit

When you schedule your visit, be sure to write down the following information and bring it with you to your visit, officers will not have this information:

1. The date and time of your visit
2. The six digit PIN number (you will enter this at the time of your visit)
3. The video terminal you are assigned to (I.E. Vis_1, Vis_2, etc)

Q: When can I visit?

A: On-site Public visitation times are:

- Sunday Noon-4:25 5:00-10:00 pm
- Friday Noon-4:25 Minimum Security inmates only
- Saturdays Noon-4:25 5:00-10:00 pm

At-home visits can be scheduled with inmates every day of the week from 7 am – 10 pm (except during headcounts and meal times).

Q: What do friends/family need to do to visit from home?

A: If you have a computer, high speed internet access and a webcam, you can conduct visits from home. You will need to do the following:

1. Create a visitation account at www.securustech.net/videovisitation
2. Request access to visit Southeastern Ohio Regional Jail via the website. Your request is then reviewed by jail staff.
3. Once you are approved to be an at-home visitor, you can then schedule at-home visits.



Schedule an At-Home visit

Note: No account is currently required for on-site visitation, but is recommended. You will be notified if your scheduled visit is cancelled.

Q: Is there anything else I should know?

A: Here is some other helpful information:

1. Photo ID will be required for ALL adult visitors. Acceptable forms of ID will be, but not limited to, Driver's License, State ID cards, School ID, and Military ID.
2. Children not allowed to visit may not be left unattended in the lobby.
3. If you have any questions about visiting from home, visit www.securustech.net/videovisitation for further information.
4. Please arrive at the jail 10 minutes early for an on-site visit so you can check-in and take your seat at your assigned terminal a couple minutes before your visit.

When you schedule your visit, be sure to write down the following information and bring it with you to your visit:

1. The date and time of your visit
2. The six digit PIN number (you will enter this at the time of your visit)
3. The video terminal you are assigned to (I.E. Vis_1, Vis_2, etc)

Jail staff will not have this information